

# Broadband Facts

First Step Internet, LLC

**Service Plan Name: Fiber To The Home**

[Fixed] Broadband Consumer Disclosure

## Monthly Price

\$50-\$75

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	SAME
Length of contract	No Contract

## Additional Charges & Terms

Provider Monthly Fees

Installation Fee **\$00.00**

Additional Ethernet Cable over 50ft **\$00.50/ft**

Additional Labor (only for out of scope installations) **\$75.00/hr**

One-Time Purchase Fees

Wireless Router (Optional) **\$00.00**

Early Termination Fee **No Contracts \$00.00**

Government Taxes **On equipment purchase only**

## Discounts & Bundles

Get A Free Installation, Free Wireless Router, No Hidden Fees, No Contracts, No Data Caps or Limits, No Equipment Rental Fees, and Free 1st Month of Service for new customers.

## Speeds Provided with Plan

Typical Download Speed **100Mbps or 1Gbps**

Typical Upload Speed **100Mbps or 1Gbps**

Typical Latency **00 ms**

## Data Included with Monthly Price

Charges for Additional Data Usage **No Data Caps**

## Network Management Policy

[https://fsr.com/documents/policies/FSI\\_Network\\_Neutrality\\_Policy](https://fsr.com/documents/policies/FSI_Network_Neutrality_Policy)

## Privacy Policy

<https://fsr.com/first-step-internet-policies/>

## Customer Support

Phone: (208) 882-8869 | (888) 676-6377

Email: [services@fsr.com](mailto:services@fsr.com)

Website: <https://www.fsr.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[www.fcc.gov/consumer](http://www.fcc.gov/consumer)

Unique Plan Identifier: F0001FIBERTOTHEHOME